

Care and maintenance of your Anna von Lipa glass products

At Anna von Lipa we are proud of producing handmade products of the highest quality. We never compromise on the choice of materials. We have therefore made a small guide that can help ensure that you enjoy your products for as long as possible.

Washing and care

Anna von Lipa products are suitable for dishwasher use on the delicate wash program. **But there are some products that can't go in the dishwasher.** These products you find down below. We recommend using the special program for glass at low temperatures below 40 degrees Celsius. With this you will be able to keep your glass looking beautiful longer.

Products not allowed in the dishwasher:

- Kate Collection
- Alice's Collection
- Paris Hobnail Jug + Gold
- Hobnail Glass + Gold
- Eiffel Hobnail Jug + Gold
- Pralines Collection
- Hand Painted Sevilla Glasses
- Hand Painted Verona Glasses

Avoid limescale residue on your glasses

Calcium exists naturally in water and is one of the most common causes of white spots or glass disease on glassware. Typically, this comes from dishwashing where the glass is exposed to a basic treatment from the soap.

Tips to avoid limescale stains:

- Dose salt, rise aid and dishwashing detergent separately according to the hardness of the water*
- Wash at a temperature no greater than 40 degrees Celsius
- Select the machine's shortest program
- Use coarse salt in your silk, as fine salt can accumulate in the machine and make it harder to dose the amount of salt correctly
- As soon as the washing machine is finished open the door to let out the steam
- Are you at home when the dishwasher is finished? Possibly dry your glasses with a tea towel
- Do not place glass with top down in the cabinet, as excess moisture from dishes can cause limescale deposits
- *The hardness of water can be found on your local waterwork website.



Has the damage happened to your glass?

Put the jars in citric acid or vinegar water overnight. If the white residue does not disappear, it is limescale coating that can be avoided by following the advice above. If the treatment does not help there is nothing to do, as the glasses are then etched and have got so-called glass plague (deformations in the surface of the glass)

How to clean your jug of lime

Has your jug been hit by the lime at the bottom? Then here is some advice to get it nice again

- Fill the jug with a couple of spoonfuls of uncooked rice two decilitre of household vinegar. Shake the jug thoroughly and repeat the process until the lime is gone
- Use the juice from a lemon. Let it work for 8-10 hours depending on how much lime needs to be removed. Make sure the lime is covered with lemon juice for effectiveness.
- Mix hot water with 1-2 teaspoons of baking soda. Leave it overnight.
- Fill the jug with juice and place it in the fridge overnight. The lime is not happy with the acid content of the juice, so the juice helps keep the jug clean of the lime.

We highly recommend cleaning all our products in hand to avoid breaking or steins.

If you have any questions about your products, care or maintenance, you are always welcome to contact us.

We hope you enjoy your Anna von Lipa products.

JYTTE CORREL Designer